

METROPOLITAN?

RUSTPROOFING

« Metropolitan Rust Proofing inc. is committed to providing its customers with superior quality service and reliable products. We offer a limited warranty on our rust proofing treatment for new vehicles, in compliance with the law. For the purpose of this agreement, a new vehicle is defined as a vehicle purchased less than six (6) months ago and manufacture date is less than one (1) year ago. However, vehicles such as vans, pick-ups, trucks and vehicles used for commercial purposes are excluded from this warranty. »

NEW VEHICLE WARRANTY

This warranty for new vehicles is offered to you free of charge and is transferable once, provided the vehicle receives a complete treatment in a Metropolitan Rust Proofing Inc. / Antirouille Métropolitain inc. centre, every year without exception, within the twelve months following the date of the previous treatment. This warranty protects the vehicle against rust appearing from the inside towards the outside of the vehicle. Areas treated and covered by this warranty are all the body panels located below the window frames, the floor, rocker panels and bumpers of the vehicle.

This warranty is a repair-type warranty. Only the perforated area will be repaired, meaning that if a door, a fender panel or any other area covered by the treatment becomes perforated by rust appearing from the inside towards the outside of the vehicle, only such door, fender panel or other area will be repaired and repainted at our costs. All past treatment invoices will be required as proof in case of claim. The customer must obtain a written authorization from Metropolitan Rust Proofing Inc. / Antirouille Métropolitain inc. before proceeding with any repairs covered by this warranty. In all cases, the repair costs can never exceed the value of the vehicle.

Transferable warranty for the first owner only:

If you sell your vehicle, this warranty is transferable free of charge once to a new owner. The new owner will have to present this certificate to Metropolitan Rust Proofing Inc. / Antirouille Métropolitain inc. for this warranty to be transferred. This warranty will then remain in force and the same conditions and exclusions will continue to apply to the new owner. In all cases, and despite transferability of the warranty, it will expire after fifteen (15) years from the date of the first complete rust proofing treatment.

Exclusions :

This warranty does not apply to rust penetrating from the exterior towards the interior of the car body, meaning from the opposite side of where the treatment was received. This warranty does not extend to areas damaged by a collision or other accidents, scratches or acts of vandalism, moldings, other add-on parts or spoilers. The gas tank, exhaust system, fuel line, brake lines, parts filled with insulating foam and the paint on the vehicle are not covered by this warranty. Also, the warranty does not cover manufacturers' defects, as well as damage caused by abnormal, excessive use, not recommended by the manufacturer, negligence, modification or alteration of the vehicle, exposure to corrosive substances, extreme weather conditions, or any other cause that is not covered by the warranty.

Claim Procedure:

To benefit from the warranty, you must keep all treatment invoices and submit a written claim within ten (10) days of the discovery of the damage. You must also provide proof that the vehicle has been maintained every year without fault. We may ask you to have the vehicle inspected by one of our technicians or a third party to determine if the defect is covered by the warranty. If a defect is covered by the warranty, we will repair it at no cost for the customer in accordance with this warranty. If we are unable to repair the damage, particularly due to costs, we will refund the price of the last treatment.

Limitation of Liability:

Our liability is limited monetarily to the repair costs or refund of the last rust proofing treatment, according to the terms of this warranty. Under no circumstances will we be liable for any indirect, special, accidental or consequential damage resulting from the use or non-use of the rust proofing treatment.

Warranty Acceptance and Modifications:

By using the services of our company for the rust proofing treatment of your vehicle, you agree to the terms and conditions of this warranty policy. Metropolitan Rust Proofing inc. / Antirouille Métropolitain Inc. reserves the right to change or update this warranty policy at any time. The changes will be posted on our website and will take effect immediately after publication. It is your responsibility to regularly check for changes to the warranty policy. By continuing to use the services of our company after the publication of changes to the warranty policy, you agree to accept the changes made.

Privacy Policy:

Our company is committed to protecting the confidentiality of our customers and their personal information. We will not disclose the personal information of our customers to third parties, unless necessary for the performance of our rust proofing treatment or it is required by law.